



To err is human, to cover up is unforgivable, and to fail to learn is inexcusable.
– Liam Donaldson

What is the PSR?

The Patient Safety Reporting System (PSR) is a new Web-based tool offered through the DoD that staff can easily use to report both medication- and non-medication-related events, including near misses. An anonymous, secure, confidential and easily-accessible online tool, the PSR incorporates intuitive point and click, drop-down menus, and free text boxes. By reporting events with PSR, you will help identify areas for patient safety improvement in your facility as well as your service in the MHS.

Who uses the PSR?

All facility staff with a CAC card will use the PSR to report events to help protect patients. You will have the option of reporting anonymously or including your name with the report if you wish confirmation of your report and to receive feedback.

How to use the PSR

1. On your computer desktop, click on the "PSR" icon to open the system.
2. Fill out the "When, Where, & What" details.
3. Fill out the next set of required information. Answering "Yes" to statements will cause corresponding additional sections of the form to appear.
 - OPTIONAL: If you wish to be identified, provide your personal information in the space provided. If you provide your work email (.mil), you will receive a confirmation of your report.
4. Complete and submit your report.

PSMs will then be able to log into PSR with their CAC cards and review and assign events to a reviewer, complete events or compile and print reports.

Why should we report events with PSR?

Eliminate the current paper processes for reporting medical errors

Focus the process on capturing and learning from events and "near misses" vs. "finding blame"

Focus staff on improving processes through simple reporting of patient safety events and "near-misses"

PSR will help create a safer environment for patients.



For more information

Visit the PSLC Website: <https://www.us.army.mil/suite/portal/index.jsp>

Or contact your Service POC:

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