



REPLY TO  
ATTENTION OF

DEPARTMENT OF THE ARMY  
HEADQUARTERS, U. S. ARMY MEDICAL COMMAND  
2050 WORTH ROAD  
FORT SAM HOUSTON, TEXAS 78234-6000

MCHO-CL-Q

19 NOV 2010

MEMORANDUM FOR

Commanders, MEDCOM Regional Medical Commands  
Commanders, Regional Dental Commands

SUBJECT: Implementation of the Department of Defense (DoD) Patient Safety Reporting System (PSR)

1. The PSR is being implemented throughout the DoD. The PSR is a web-based anonymous reporting system that automates the reporting of patient safety events from near-misses to harm events. The PSR implementation fulfills the requirement in the 2001 National Defense Authorization Act to establish a patient care error reporting and management system.
2. The PSR implementation begins in Nov 10. The system will be implemented on a regional basis in the following order: Northern, Southern, Western, Pacific, and Europe. Full implementation will be completed by May 11.
3. The implementation of this system requires your full support to ensure its success. Your Quality Management, Patient Safety, and Information Management staff are all key players in this process. Their responsibilities include participation in all pre-implementation meetings, development of the PSR Military Treatment Facility hierarchy, identification of event reviewers, and coordination of on-site training.
4. The PSR will improve patient safety by promoting the collection of information necessary to track, trend, and analyze events in order to identify mitigating strategies to prevent patient harm.
5. The point of contact for PSR implementation is LTC Jorge D. Carrillo, Manager, Patient Safety Center, Quality Management Division, Health Policy and Services Directorate, (210) 221-8543 or email [jorge.carrillo@amedd.army.mil](mailto:jorge.carrillo@amedd.army.mil).

FOR THE COMMANDER:

*Herbert A. Coley*  
HERBERT A. COLEY  
Chief of Staff