

# Patient Safety in the AMEDD...

what you need to know in 5 minutes or less.



MAR 1  
2011

## Patient Safety Awareness Week March 6-12 “Are you in? Commit to safe health care.”

### Patient Safety Reporting System (PSR)

There are now 25 MTFs that have already implemented the PSR system. We continue to coordinate with the DENCOT leadership and the PSR Implementation Team to initiate the DENCOT implementation late March.

Recently it came to the forefront that several MTFs were experiencing the same type of performance problem with the application. We gathered comments from the field and forwarded to the PSR Implementation Team. The SAIC engineers identified the problem and developed a fix which will be installed on March 1.

We want to remind all to continue to follow the proper guidelines with PSR performance issues: submit a work ticket to Tier III concerning any issue; notify your Regional Representative and LTC Carrillo, Rafael Whispell or Rebecca Jordan.

### Patient Safety Center's Top 10

In an effort to focus our PS efforts and keep you informed, the PSC has developed the PSC's Top 10. These represent the near-term focus areas that support the development a culture of patient safety across the AMEDD.

1. DoD-wide Implementation of PSR (Medical & Dental)
2. AMEDD-wide Implementation of TeamSTEPPS (Medical & Dental)
3. Standardization of the Falls Risk Assessment Tools
4. WSS/UP Working Group Recommendations
5. Update MEDCOM Regulation 40-41, The Patient Safety Program (Medical & Dental)
6. National Patient Safety Awareness Week (Medical & Dental)
7. Implementation of Just Culture (Medical & Dental)
8. Coordination for the NPSF Congress (Medical & Dental)
9. AHRQ Patient Safety Culture Survey (Medical & Dental)
10. Coordination for the Annual PSM Conference (Medical & Dental)

### PSM Support

The courtesy calls have begun with positive feedback. The initial call revolves mostly around access and use of available resources plus support on the subjects of team, leadership and culture. We look forward to making this contact with you.

### TeamSTEPPS®

We are compiling a master list of all TeamSTEPPS trained Trainers. If you, or someone you know, attended a Train the Trainer course and have taught the TeamSTEPPS curriculum, then please contact PSC with that information.

Congratulations to Andrew Radar Health Clinic at FT Myer for full facility implementation of TeamSTEPPS! Andrew Radar HC has worked to integrate the TeamSTEPPS Culture Change with the Patient Family Centered Care initiative. Their commitment to patient safety and patient centered care helped them lead the way with these initiatives!

### Patient Safety Week Activities

Reminder! The Patient Safety Center Poster Design contest is ongoing. You can submit a poster in support of this year's theme or patient safety in general. The deadline for submission is 18 March 2011. Please contact Mr. Fred Del Toro at 210-221-6966 or email fred.deltoro@amedd.army.mil for assistance or your questions.

### Patient Safety Quarterly Dashboard

We apologize for the technical problems encountered at the DCO in February. Please contact LTC Rebecca Mione for any questions or comments regarding this tool. The 2011 first quarter results will be posted soon.

**“America's premier Patient Safety Program inspiring trust in Army Medicine”**

### Upcoming Events

Patient Safety Awareness Week	March 6-12, 2011
Basic Patient Safety Manager Course	April 4-8, 2011
National Patient Safety Congress	May 25-27, 2011
AMEDD Patient Safety Conference	August 2-5, 2011