

Patient Safety in the AMEDD...

what you need to know in 5 minutes or less.



FEB 1
2011

Happy 110th Army Nurse Corps Anniversary, 2 February 2011!

Patient Safety Reporting System (PSR)

Six more MTFs implemented PSR in January for a total of 16 MTFs now on board!

PSM Support

February begins an additional proactive support for PSMs from the MEDCOM PS Nurse Consultants. In response to recommendations from the field, the MEDCOM Patient Safety, Nurse Consultants will be making courtesy phone calls to the PSM's. PSMs can expect quarterly calls inquiring, supporting, coaching and mentoring for all PSMs at all MTFs. Becky Jordan, Cheryl Brown and Phyllis Toor are leading this positive effort and look forward to making contact with everyone. We hope the phone calls will be an opportunity to improve communication and collaboration.

TeamSTEPPS©

TeamSTEPPs training is rolling out across MEDCOM! A regional training plan is in development and more information is coming soon so stay tuned! Additionally, MEDCOM PSC will host the first combined TeamSTEPPS training April 12-14 in San Antonio. In a concerted effort to spread and sustain the program, teams will come together to learn how effective teamwork and better communication can lead to safer patient care. Sustainment and coaching training will be included in the session. For more information about TeamSTEPPS© you can go to the following site:

http://teamstepps.ahrq.gov/about-2cl_3.htm

You can contact Phyllis Toor or Roberta Sjelin at MEDCOM PS for more information.

Patient Safety Dashboard

The MTF dashboards have been posted on the PS Portal. Hopefully you have had a chance to see them by now. MEDCOM PSC will host a DCO on 22 February from 1200-1300 CST to discuss the dashboard in more detail.

Dental Command Patient Safety

Dental PSR: Dental PS continues to move forward with the Patient Safety Reporting (PSR) efforts. We continue to coordinate with the Army Dental Community to implement PSR. We coordinated and met with a DoD Dental Tiger Team to review the PSR dental capabilities and ensure the taxonomy supports dental reporting. Plans are underway for developing training agenda's over the course of the next few months.

Job Opportunity: Three new Regional Dental PS positions were developed and will soon open for hiring actions. The locations of these positions will be at Fort Gordon, Fort Bliss and Walter Reed.

Dental TeamSTEPPs: WRDC/Ft Lewis DENTAC will be supporting new Train the Trainer (TtT) and sustainment training for new staff in March. PRDC will be conducting TtT and PS training April in Korea. Regional TeamSTEPPS coaching calls continue with Southern Regional Dental Command and Ms. Hennie Ellis.

Leadership Engagement

We continue to seek opportunities to engage AMEDD leaders at all levels to discuss PS issues and increase emphasis on leadership support. In December, the leadership of the MEDCOM QM Division and PS Center briefed The Surgeon General on current PS initiatives. TSG asked us to brief the Deputy Surgeon General and other OTSG leaders in January. The PSC will collaborate with the OTSG leadership to improve team efficiency, communication and PS culture across the AMEDD. Stay tuned ...

“America’s premier Patient Safety Program inspiring trust in Army Medicine”

Upcoming Events

Patient Safety Awareness Week	March 6-12, 2011
Basic Patient Safety Manager Course	April 4-8, 2011
AMEDD Patient Safety Conference	2-5 August 2011