

VA Hierarchy of Actions



VA Hierarchy of Actions	
Stronger Actions	<ul style="list-style-type: none"> • Architectural/physical plant changes • New devices with usability testing before purchasing • Engineering control or interlock (forcing functions) • Simplify the process and remove unnecessary steps • Standardize on equipment on process or caremaps • Tangible involvement and action by leadership in support of patient safety
Intermediate Actions	<ul style="list-style-type: none"> • Redundancy • Increase in staffing/decrease in workload • Software enhancements/modifications • Eliminate/reduce distractions (sterile medical environment) • Checklist/cognitive aid • Eliminate look and sound-alikes • Readback • Enhanced documentation/communication
Weaker Actions	<ul style="list-style-type: none"> • Double checks • Warnings and labels • New procedure/memorandum/policy • Training • Additional study/analysis

<http://www.va.gov/NCPS/curriculum>