

Look Who's Talking Now!



Universal Protocol



2 Patient ID



Medication Reconciliation

Building a Culture of Safety one conversation at a time.



Hand Hygiene



Anticoagulation Management



Preventing Surgical Site Infections

**First Place Medical Theme- Related Sub category
Creator: Tammy L. Warren
Facility: Munson AHC**

Your Best Prescription For Quality Care:

- Ask Questions*
- Listen Carefully*
- Clarify*
- Follow up*



MEDICAL CENTER

NAME _____ ADDRESS _____ AGE _____ DATE _____

Rx



SIGNATURE _____

PHN NR _____

Let's Talk!

Healthy Conversations for Safer Healthcare

Second Place Medical Theme- Related Sub category
Creator: James Taylor
Facility: Irwin ACH



2010 NATIONAL PATIENT SAFETY AWARENESS WEEK

LETS TALK!



**STAFF to PATIENT
STAFF to STAFF
FOR SAFER HEALTHCARE!**

Tied Third Place Medical Theme- Related Sub category

Creator: Stephanie Comini

Facility: Guthrie AHC



**In a world with endless opportunities to communicate,
don't forget the conversation that matters most!**

- Ask questions
- Listen Carefully
- Clarify
- Follow Up

**Let's Talk!
Healthy Conversations
for safer Healthcare**



**Tied Third Place Medical Theme- Related Sub category
Creator: James Taylor
Facility: Irwin ACH**

Washing Hands



HO 758 November 2009

Patients and Visitors

*it's okay to ask health care
providers to clean their hands.*

Thank you



First Place Medical General Sub category
Creator: Robert Howell
Facility: Carl R. Darnall AMC



Bottle of Hand Soap.....\$2.35
Hand towels.....\$1.99
Water.....\$.13

Avoiding a nasty disease
by hand washing.....Priceless!

There are some things money can't buy...



...For everything else, there's *Infection Control!*

Second Place Medical General Sub category

Creator: Scott Converse

Facility: Evans ACH



Third Place Medical General Sub category

Creator: Windsor Quintana

Facility: Walter Reed AMC