

## Command Management System (CMS) - <https://cms.mods.army.mil/cms/>

Begun in 2002, the Command Management System now hosts tri-service metrics gathered from various MHS and service-specific systems (~30) – Carepoint, TOC, CARA, MRRS, and DMHRsi to name a few – empowering users to compare location performance, report trending, leverage customizable charting, create formatted reports, and tailor the site with favorites in a highly available, DIACAP-approved, load-balanced cluster at the Pentagon as part of the MODS system.

\*New metrics and features are published to <https://cms.mods.army.mil/cmspreview/> until they are approved.

### Terminology – these are important definitions in the CMS system

- Metric: a measure used to track progress of a DMIS or Unit (UIC), usually to compare against a standard, with a focus on performance improvement.
- Hierarchy: a parent-child relationship used to aggregate data for the appropriate levels of leadership for either Units (UICs) or DMIS (for example, the DMIS hierarchy is Child DMIS→Parent DMIS→Region→Navy→DoD).

**Interactive Data and Formatted Reports** take you to dashboards, charts, and metrics.

**Your Name** comes from the CAC and DMDC.

**Your Service and Profile** are identified from your CAC and DMDC.

**Dashboards** are available for different locations and strategic objectives (includes favorites - the best way to choose the metrics that you want to focus on).

**Quick Tools** has a one-click way to get to groups of metrics or locations.

**My Tools** presents links and tools for you based on your roles in the system.

The screenshot shows a user interface for Jeffrey Morris at SRMC. The navigation menu includes Home, Interactive Data, Formatted Reports, Documents, Feedback, and Help. The main content area displays a Performance Summary for SRMC, listing various metrics such as Administrative Cost Efficiency (ACE), Army HEDIS Composite Score, Overall Satisfaction with Visit (Q20), Patient Appointments with PCM, Percent of In-Room to Staffed OR Time (NBD), Percent of Nurse Case to Staffed OR Time (NBD), and Percent of Surgery Cancellations. Each metric includes an indicator (e.g., RED, GREEN, AMBER), a score, a change percentage, a target, and a trend chart. A sidebar on the left contains a 'My Tools' menu with links for various administrative and reporting functions.

### Roles – these are some notable roles in the CMS system and what they can do

- User: any person with a valid DoD CAC card has read access to the site (navigation, filtering, charting, etc.)
- Functional: this person updates the metric analysis for each metric – requires request/approval
- Data Steward: this person provides physical files to CMS and we have tools online to upload a file – requires request/approval
- Analyst: this person may upload site content files such as policies, screenshots, and documentation – requires request/approval

### Navigation – this represents access to features in CMS no matter where you are on the site

- Interactive Data: views to focus on a single location (commander) for a group of metrics, a single metric for a group of locations (functional), view all favorites, or see all charts that you've saved throughout the system
- Formatted Reports: links to printable reports convenient for printing or often viewing multiple metrics together
- Documents: place for excel models, presentations, policies, and related documentation
- Feedback: let us know how we're doing! Leaving feedback here is available for all administrators to see
- Help: features a How Do I section for frequently asked questions and step-by-step guides