



MHSPHP

Military Health System Population Health Portal



The Military Health Service Population Health Portal (MHSPHP) 2013 Updates

Judy Rosen, MSN, RNC

Nurse Informaticist

AFMSA/SG6H

judith.rosen.1.ctr@us.af.mil



- CarePoint 3G
 - How to get access
 - MHSPHP 3G
 - PHDR
 - PHPM



- CAC login...but first you must create accounts
- Go to Website: <https://carepoint.afmis.mil>
- CAC certificate verification—remember which one you choose, because you need to choose it every time
- Next will have screen with options for creating your account....

3 Options for Activating CarePoint account

- 1. CHCS active account: use CHCS userid and password
- 2. Legacy MHSPHP active account: use legacy MHSPHP userid and password
- 3. Neither MHSPHP or CHCS—**DO NOT CHOOSE THIS OPTION...**
 - Very complicated; easier to get a legacy MHSPHP account (which is one of the steps when you choose option 3)
 - Go to legacy MHSPHP and click “Request Access”

<https://mhsphp.afms.mil>



MHSPHP

Activating Carepoint Account

Welcome,

In order to access the CarePoint Application Portal, you will need to activate your account by validating an active CHCS and/or MHSPHP account. In case you do not have either of these accounts, you can still request an account and a CarePoint administrator will process your request.

I have a CHCS account

MTF Name:

CHCS User Name: CHCS Password:

I have an MHSPHP account

I do not have an account for either

- Remember don't don't choose "I do not have an account...."

Welcome,

In order to access the CarePoint Application Portal, you will need to activate your account by validating an active CHCS and/or MHSPHP account. In case you do not have either of these accounts, you can still request an account and a CarePoint administrator will process your request.

I have a CHCS account

I have an MHSPHP account

MHSPHP User Name: MHSPHP Password:

I do not have an account for either

- If you don't have CHCS or Legacy MHSPHP account, you have to create a legacy account to get access to the MHSPHP 3G anyway, so go to legacy website

<https://mhsphp.afms.mil>

- 1. Complete online registration and download electronic request form
- 2. Complete Request Access Form electronically
- 3. Send electronically signed form to service representative (link on website to email address)
- If you need patient data access you need to explain why

Request Access to CarePoint

In order to obtain access to CarePoint/MHSPHP, you must complete a Request Access Form. Please return the completed Request Access Form to your Service Representative and complete the account request form below.

[Download Form](#) **2**

Service Representatives:

- [Army Representative](#)
- [Air Force Representative](#)
- 3** • [Navy Representative](#)
- [TMA Representative](#)
- [TRO North Representative](#)
- [TRO South Representative](#)
- [TRO West Representative](#)

1 Service:

Rank:

• First Name:



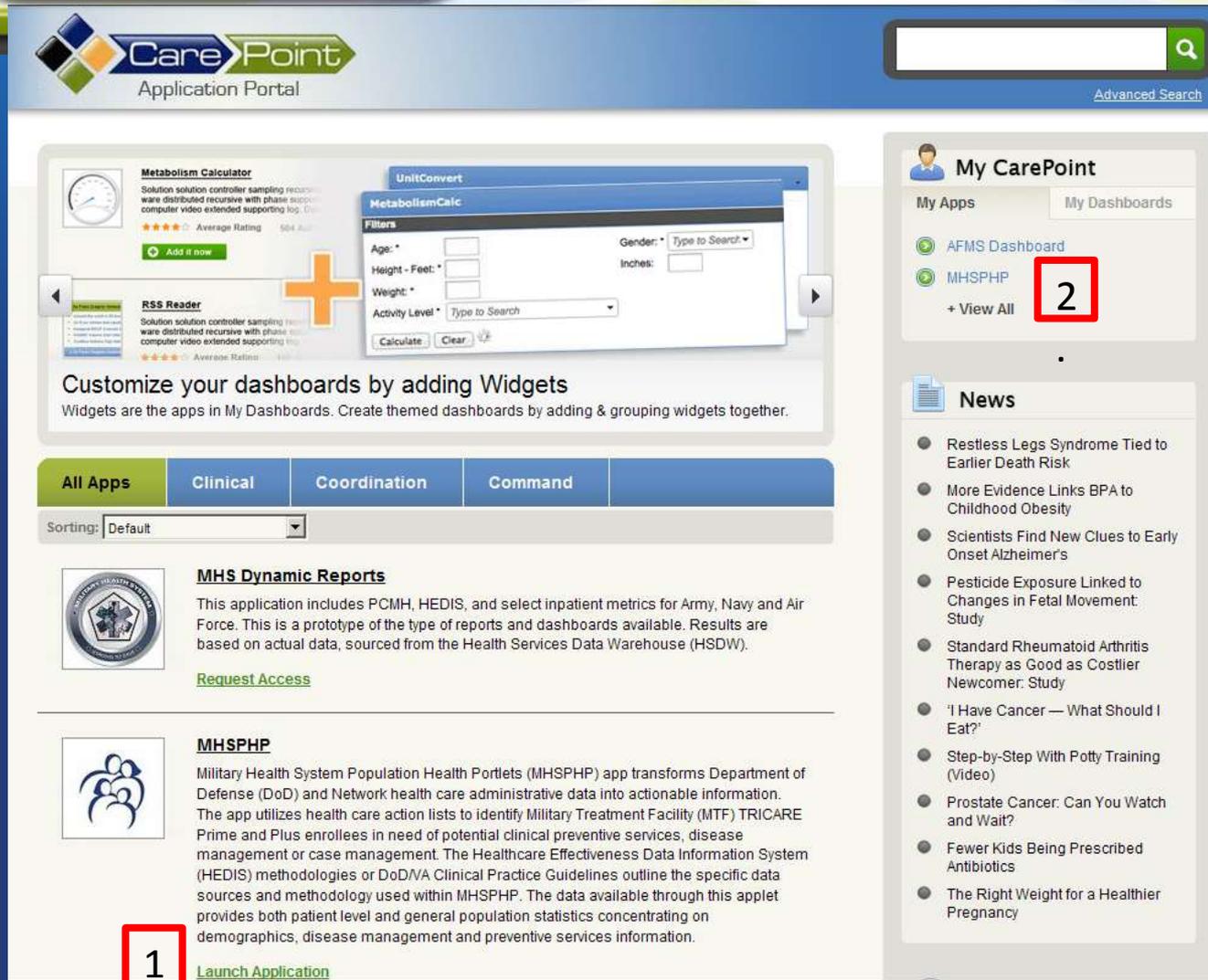
- Anyone with CHCS account can create MHSPHP 3G patient level account
- If no CHCS account, must explain why in registration “Purpose of Account” or “Job Description”
- Please ensure MTF policies support proper use of exclusions by all with patient level accounts

Purpose of Exclusions Refresher

- Exclusions are for identifying patients who do not need the same standard of proactive care as other patients on the list
- This is typically a clinical decision and should be entered by Nurses and Providers
- Never enter exclusions just because someone moved or because you cannot contact them
 - Exclusions stay with the pt when they move and pt may not receive appropriate care at next location
 - Exclusions remove the due and overdue status for that list—if patient has appointment you will not know they are overdue and need testing



- Click to launch the MHSPHP application
- If you activated your CarePoint 3G account with MHSPHP or selected “I don’t have either...” you will be prompted to enter your legacy MHSPHP userid and password (so you have to go get one now if you clicked the option I told you not to click)
- Will match your legacy access with your 3G account
 - If you had patient level access you will have it in 3G
 - If you had aggregate only access, then you will only have access to metrics in 3G
- Once synced, this is the last time you will need to enter any userid/passwords—all CAC log in



CarePoint
Application Portal

Advanced Search

Metabolism Calculator
Solution solution controller sampling recorde...
ware distributed recursive with phase support...
computer video extended supporting log. Dis...
Average Rating 504

UnitConvert
MetabolismCalc
Filters
Age: *
Height - Feet: *
Weight: *
Activity Level *
Gender: *
Inches:
Calculate Clear

RSS Reader
Solution solution controller sampling recorde...
ware distributed recursive with phase support...
computer video extended supporting log. Dis...
Average Rating 504

Customize your dashboards by adding Widgets
Widgets are the apps in My Dashboards. Create themed dashboards by adding & grouping widgets together.

All Apps Clinical Coordination Command

Sorting: Default

MHS Dynamic Reports
This application includes PCMH, HEDIS, and select inpatient metrics for Army, Navy and Air Force. This is a prototype of the type of reports and dashboards available. Results are based on actual data, sourced from the Health Services Data Warehouse (HSDW).
[Request Access](#)

MHSPHP
Military Health System Population Health Portlets (MHSPHP) app transforms Department of Defense (DoD) and Network health care administrative data into actionable information. The app utilizes health care action lists to identify Military Treatment Facility (MTF) TRICARE Prime and Plus enrollees in need of potential clinical preventive services, disease management or case management. The Healthcare Effectiveness Data Information System (HEDIS) methodologies or DoD/VA Clinical Practice Guidelines outline the specific data sources and methodology used within MHSPHP. The data available through this applet provides both patient level and general population statistics concentrating on demographics, disease management and preventive services information.
[Launch Application](#)

My CarePoint
My Apps My Dashboards
AFMS Dashboard
MHSPHP
+ View All

News
Restless Legs Syndrome Tied to Earlier Death Risk
More Evidence Links BPA to Childhood Obesity
Scientists Find New Clues to Early Onset Alzheimer's
Pesticide Exposure Linked to Changes in Fetal Movement: Study
Standard Rheumatoid Arthritis Therapy as Good as Costlier Newcomer: Study
I Have Cancer — What Should I Eat?
Step-by-Step With Potty Training (Video)
Prostate Cancer: Can You Watch and Wait?
Fewer Kids Being Prescribed Antibiotics
The Right Weight for a Healthier Pregnancy

1. Click Launch Application

2. Once MHSPHP account created, short cut will be posted in "My Apps"



- PHPM: Population Health Patient Management
- PHDR: Population Health Dynamic Reports

The screenshot shows the MHSPHP web portal interface. At the top, there is a navigation bar with "CarePoint" on the left and "My Apps", "Welcome, ROSEN, JUDITHA", and "Help ?" on the right. Below the navigation bar, there are tabs for "Patient Management" and "Methodology Documents". The main content area is divided into two columns. The left column is titled "PHPM" (Population Health Patient Management) and features a document icon with a checklist. The right column is titled "PHDR" (Population Health Dynamic Reports) and features a bar chart icon with a magnifying glass. Both columns contain descriptive text and links to help documents.

PHPM
POPULATION HEALTH
PATIENT MANAGEMENT

The Population Health Patient Management (PHPM) MHSPHP application transforms Department of Defense (DOD) and purchased care administrative data into actionable information. TRICARE Prime/Plus enrollees in need of potential clinical preventive services, disease management or case management are identified on health care action lists. Using the PHPM application, all MTF and MCSG health care teams can proactively manage the health status of their patients over the web.

PHPM Help Documents

- Online help
- User's Guide
- Contact information

PHDR
POPULATION HEALTH
DYNAMIC REPORTS

The Population Health Dynamic Reports (PHDR) allow a user to drill-through and customize measure-specific reports. Methodologies are based on Healthcare Effectiveness Data Information Set (HEDIS) methodologies or on DoD/VA Clinical Practice Guidelines. The National Committee for Quality Assurance (NCQA) developed and maintains HEDIS.

The dynamic reports are divided by calendar year.
Click the links below to open the individual annual reports.

2013 2012 2011 2010

PHDR Help Documents

- Online Help
- User's Guide
- Contact information



PHDR Help Documents

- Online help: video how-to clip library
- User Guide
- Contact Information

DATA-RELATED QUESTIONS

- Judith.Rosen.1.ctr@us.af.mil

SAS WEB REPORT STUDIO FUNCTIONALITY QUESTIONS

- Adriana.Vargas.1.ctr@us.af.mil



2013

2012

2011

2010

PHDR Help Documents

- Online Help
- User's Guide
- Contact Information

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- Live demonstration
- Please reference User's guide and online help



MHSPHP

Military Health System Population Health Portal

A graphic featuring a clipboard with a checklist on the left and the PHPM logo on the right. The clipboard has a gold-colored cover and a white sheet of paper with a checklist. The checklist items are: 'PATIENT ID', 'NAME', 'ADDRESS', 'PHONE', 'EMAIL', and 'DOB'. The first four items have green checkmarks next to them. The top right of the clipboard has a small blue icon of a person's head. To the right of the clipboard, the text 'PHPM' is written in large, bold, blue letters. Below it, the words 'POPULATION HEALTH' and 'PATIENT MANAGEMENT' are written in smaller, bold, black letters, separated by a thin horizontal line.

PHPM
POPULATION HEALTH
PATIENT MANAGEMENT



- Overview [Patient Management]
- Patient Man
 - ACTION LISTS
 - PREVALENCE REPORTS
 - Mock Dashboard



Move mouse over the Patient Management tab— (DON'T CLICK) until menu displays

Once menu displays, move mouse over Action lists to display Action lists

Action list and Prevalence Reports menu

Spin Business Framework

CarePoint

Overview [Patient Management]

Patient Mar ACTION LISTS
PREVALENCE REPORTS

Breast Cancer Screening
Diabetes
Appointments

This is the Huddle Tool

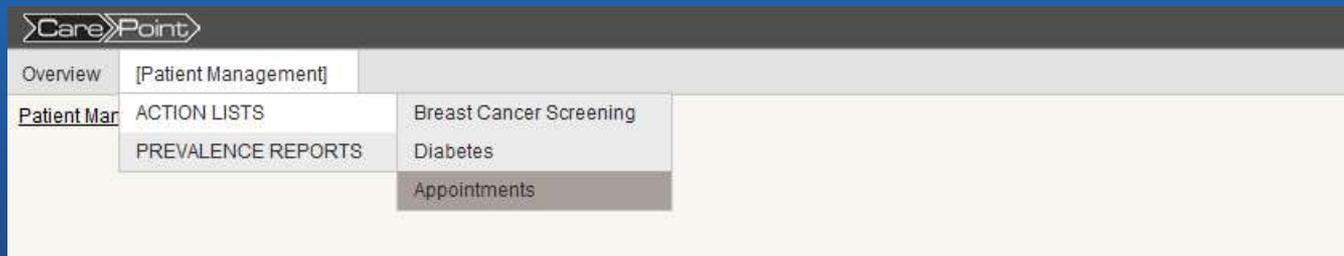
Spin Business Framework

CarePoint

Overview [Patient Management]

Patient Mar ACTION LISTS
PREVALENCE REPORTS

Cholesterol Management
Quick Look



- Tips:
 - Don't click on patient management, just point mouse and wait for menu to expand
 - If you click on patient management you return to this logo page
 - Once lists display, Click on the patient list you want to see

Familiarize with Column Headers

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group	Reason for Appt
				[REDACTED]	2/11/2013	08:20	WELL	LEWIS,LARRY	GYN	annual exam
				[REDACTED]	2/11/2013	10:59	T-CON	LEWIS,LARRY	GYN	
				[REDACTED]	2/11/2013	12:00	ACUT	BROCK,STEVE	PEDIATRICS RESOURCE SHARING	COUGH/WHEEZE

Canceled	PCM Name	Note Details	ACG RUB	ACG IBI	ACG Date	DOB	Age	Age In Months	BenCat
	[REDACTED]		No Data	No Data		4/4/1943	69	838	
	[REDACTED]		No Data	No Data		2/7/1971	42	504	
	[REDACTED]		No Data	No Data		7/14/2002	10	127	ADFMLY

Overdue	Due	DMIS	EDIPN
Mammo		0073	[REDACTED]
		0073	
		0073	

*Demo patient data—not real patients



Data Avail	PCM Continuity	Overdue Due	Notes
Provider is outside the PCM Group.			

Green = appt is with their PCM

Change page: 2 | Page size: 100

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	App
				HARDY,FOREST	2/11
				SOEMISCH,ANN	2/11
				WADDELL,JONATHON I	2/11
				KLEMM,ELIZABETH	2/11
				DOUSSAN,CHRIS	2/11
PCM Group is same as patient's but appt not with patient's PCM.					
				JACKSON,ANN	2/11



MHSPHP

Military Health System Population Health Portal

HEDIS Overdue/Due

●	e!	WILLIAMS, JAMES	2/11/2013	08:50	ACUT	UMAKANTHA, HAROLD	FAM MED BLUE	sinus/headaches/stuffy nose
●	e!	CASTOR, JENNIFER	2/11/2013	11:30	EST	RIGGS, GLEN	INT MED RED TEAM	
●	e!	HICKS, BRIAN	2/11/2013	12:41	T-CON	BORRA, JACK	INT MED BLUE	
●	e!	CUEVAS, DEMI	2/11/2013	15:40	ACUT	MILLER, GLEN	FAM MED RED	BAD COLD
●	e!	MYER, LANIE	2/11/2013	10:35	ACUT	EASLEY, MARK	FAM MED BLUE	new pt, needs rheum consult (has
●	e!	GROSS, REED	2/11/2013	13:20	ACUT	EASLEY, MARK	FAM MED BLUE	sinus infection
●	e!	HANSEN, PAMALA	2/11/2013	15:00	ROUT	PLOTKIN, GLEN	INT MED RED TEAM	
●	e!	LONG, BRIGITTE	2/11/2013	08:23	ACUT	BLAIR, JACK	FAM MED BLUE	DEPO
●	e!	MILLS TRICE, JANE	2/11/2013	13:00	EST	OTT, STEVE	FAM MED WHITE	MRI TEST RESULTS
●	e!	STEWART, SALMA	2/11/2013	13:00	WELL	JONES, LARRY	FAM MED RED RSA	wellness exam
●	e!	WILKINSON, ELIZABETH	2/11/2013	09:25	RNDS*	WHITE, ELIJOT	IBWA CLINIC 0073	
●	e!	LEWIS, BRIGITTE	2/11/2013	08:30	EST	ADAMS, SCOTT	OB CLINIC	EDD 28MARCH05
●	e!	JOHNSON, DORIS	2/11/2013	15:00	ROUT	LUTSL, LARRY	INT MED RED TEAM	cramping, discharge
●	e!	AVERETT, JANE	2/11/2013	13:20	ACUT	UMAKANTHA, HAROLD	FAM MED BLUE	arthritis
●	e!	HANSELMAN, ALICIA	2/11/2013	10:40	WELL	BAYKAN, MO	GYN	annual pap * mammogram
●	e!	CRUZ, BRIGITTE	2/11/2013	08:30	T-CON	CULPEPPER, SCOTT	FAM MED BLUE RSA	
●	e!	HEATHERLY, DORIS	2/11/2013	15:20	EST			

Overdue: Pap, AIC, LDI, Colono

Just mouse over the clock icon to see which service for which the patient is due or overdue

*Demo patient data—not real patients

●	e!	HICKS, BRIAN
●	e!	CUEVAS, DEMI
●	e!	COHEN, LANIE
●	e!	HOOPLE, LANIE
●	e!	MYER, LANIE
●	e!	GROSS, REED

Overdue: Colono
Due: Pap



No MHSPHP data icon

Facility: 0073 - KEESLER AFB - 81st MED GRP-KEESLER

Scheduled Appts: Today's appointments | Start Date: 3/13/2013 | End Date: 3/13/2013 | Apply

Change page: 1 | Displaying page 1 of 1, items 1 to 37 of 37

Change page: 1 | Page size: 100

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group	Reason for Appt	Canceled
				PETERSON, JIMMY	3/13/2013	06:29	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				WILSON, JANE	3/13/2013	05:12	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				ROBLES, BILL	3/13/2013	08:26	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				DAWSON, JORDAN	3/13/2013	03:40	EROOM	THAXTON, ELLIOT	EMERGENCY SERVICES		
				BRAME, SALMA	3/13/2013	18:07	RNDS*	BARBIER, STEVE	IBWA CLINIC 0073		F
				FARRAGUT, REED	3/13/2013	09:05	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				GREIWE, KEITH	3/13/2013	09:46	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				HARDY, REX	3/13/2013	18:21	EROOM	BYRNES, SCOTT	EMERGENCY SERVICES		
				BROWN, LISA	3/13/2013	20:26	EROOM	WEILAND, LARRY	EMERGENCY SERVICES		
				JACKSON, LISA	3/13/2013	05:50	EROOM	MITCHELL, JACK	EMERGENCY SERVICES		
				WALLER, BILL	3/13/2013	04:27	EROOM	THAXTON, ELLIOT	EMERGENCY SERVICES		
				JONES, DEMI	3/13/2013	11:17	EROOM	MAGEE, MARK	EMERGENCY SERVICES		
				CLEAR, MATTHEW	3/13/2013	06:54	T-CON	RABENSTEIN, MARK	PEDS RED		
				SACCO, JANE	3/13/2013	18:10	EROOM	BYRNES, SCOTT	EMERGENCY SERVICES		

This icon means the patient was not in the most recent enrollment data for the MHSPHP. Most recent is 2 months ago (the "As Of date").



Set a Date Range using Appointment Display Filters

Welcome, Judith Rosen ▾

CarePoint
Application Portal

Home > Dashboards Appt Widget

MHSPHP Appointments

Facility: **0117 - JOINT (AF) SAN ANTONIO LAF-RAF-F SH - 59th MED WING-LACKLAND**

| Scheduled Appts: **Today's appointments** | Start Date: End Date:

Change page: 2 3 4 5 6 7 8 | Page size:

Data Avail | PCM Continuity | Overdue Due | Not

Today's appointments
This week's appointments
This month's appointments
Previous 2 weeks appointments

items 1 to 100 of 2219

Appt Date ▲	Appt Time	Appt Type	Appt Provider
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

You can quickly select a date range of appts to view from the drop down options.

Or enter your own start and end date window. The available range is 2 weeks ago to 4 weeks from now. Click on the calendar icon for easy date choices.

Filter a Column to Display Only a Single Data Element

MHSPHP Appointments
Facility: 0117 - JOINT (AF) SAN ANTONIO LAF-RAF-FSH - 59th MED WING-LACKLAND

Scheduled Appts: Today's appointments | Start Date: 4/15/2013 | End Date: 4/15/2013 | Apply

Change page: 1 | Displaying page 1 of 1, items 1 to 31 of 31
Change page: 1 | Page size: 50

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group	Reason for Appt
					4/15/2013	07:15	ROUT	CROCKETT, JASON		
●					4/15/2013	07:30	ROUT	COLLINS, JERE	LACKLAND_FHC_TEAM P	ER F/U BLOOD IN THE
●					4/15/2013	07:30	ROUT	COONS, BRET	LACKLAND_FHC_TEAM P	C/O LEFT KNEE PAIN I
●			■		4/15/2013	07:30	ACUT	CRAWLEY, PETE	LACKLAND_FHC_TEAM P	c/o head pain
●					4/15/2013	07:50	ROUT	CRISP, HOWARD	LACKLAND_FHC_TEAM D	medication refill
●					4/15/2013	08:00	ROUT	CROSSON, JAS	LACKLAND_FHC_TEAM P	EVAL ALLERGIES ISSUE
●			■		4/15/2013	08:00	ACUT	CROUCH, JAN	LACKLAND_FHC_TEAM P	C/O COUGH / SORE T
●					4/15/2013	08:30	ROUT	CUDA, SUZAN	LACKLAND_FHC_TEAM P	EVAL LEG ISSUE
●			■		4/15/2013	08:30	ROUT	CZEISZPERGEI	LACKLAND_FHC_TEAM P	EVAL SORE THROAT/
●					4/15/2013	09:00	ROUT	DAI, JOSEPH M	LACKLAND_FHC_TEAM P	EVAL SORES TO LEG / I
●		!			4/15/2013	09:13	T-CON	DALOMBA, JO	LACKLAND_FHC_TEAM P	Medical advice
●					4/15/2013	09:30	EST	DAMMEN, MA	LACKLAND_FHC_TEAM P	f/u per provider head
●					4/15/2013	09:30	EST	DAVALATH, SF	LACKLAND_FHC_TEAM P	f/u per provider head

Click in this box to get provider list to set filter

You can filter on any column. Just click in the filter box and then you can choose a single item to display.

You may only filter a single column, and only one selection filter per column is possible. You may only select from available options.

Sort list by any Column

- Default has appts sorted by Appt Date
- Just click on a column header to sort by that column A-Z (to reverse order, click again when sort finished)
- Example below sorted by Appt Provider—triangle indicates sorted column

Appt Date	Appt Time	Appt Type	Appt Provider ▲	Provider Group	Reason for
<input type="text"/>	<input type="text"/>				
4/25/2013	13:00	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	13:30	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	13:50	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	14:10	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	Non-cardiac
4/25/2013	14:30	EST\$	ADAMSON,VAN W	CARDIOLOGY,WHASC	
4/25/2013	15:30	EST	ALLEN,DANIEL G	OUTPT BEH HEALTH PS,WHASC	f/u per capt
4/25/2013	14:00	WELL	ANCHAN,JOSHUA C	LACKLAND_PED_TEAM H	4MO WB/W
4/25/2013	15:00	EST	ANCHAN,JOSHUA C	LACKLAND_PED_TEAM H	f/u per dr ar
4/25/2013	13:00	EST\$	ANDERSON,NATHAN S	CARDIOLOGY,WHASC	
4/25/2013	13:00	WELL	AREND,DARCIE L	GYNECOLOGY CLINIC,WHASC	ANNUAL PA



Sorting and Filtering Tips

- ALWAYS set date range first, filter second, sort last
“Date->Filter->Sort”

Huddle Tool in MHSPHP

Patient Management > Appointments

Filters My Filters

Available Data Sources Choose a data source Available Fields Choose a field

Search Clear

Facility: 0117 - JOINT (AF) SAN ANTONIO LAF-RAF-FSH - 59th MED WING-LACKLAND

 | Scheduled Appts: Today's appointments | Start Date: 4/25/2013 | End Date: 4/25/2013 | Apply

Change page: 1 2 3 4 5 | Displaying page 1 of 5, items 1 to 100 of 440

Change page: 1 | Page size: 100

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group
					4/25/2013	06:30	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:00	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:00	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:15	EST	WILLIAMS,MATTHEW T	CHIROPRACTIC CLINIC,\
					4/25/2013	07:15	WELL	BOYKO,LUBA N	LACKLAND_FHC_TEAM
					4/25/2013	07:15	SPEC	BOGE,JUSTIN B	PAIN MNGT CLINIC,WH
					4/25/2013	07:30	SPEC\$	VEGA,DIEGO L	OPHTHAL PRK,WHASC
					4/25/2013	07:30	EST	MCGILL,KENNETH W	LACKLAND_NCFC_FHC_
					4/25/2013	07:30	EST	ESQUIVEL CARLOS R	OTOLOGY WH

Restore System Default Settings Here

*Demo patient data—not real patients



Data Avail	PCM Continuity	Overdue Due	Notes
Provider is outside the PCM Group.			

Change page: 2 | Page size: 100

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	App
				HARDY,FOREST	2/11
				SOEMISCH,ANN	2/11
				WADDELL,JONATHON I	2/11
				KLEMM,ELIZABETH	2/11
				DOUSSAN,CHRIS	2/11
PCM Group is same as patient's but appt not with patient's PCM.					
				JACKSON,ANN	2/11



MHSPHP

Military Health System Population Health Portal

Appointment Action List Filters

CarePoint

Overview [Patient Management] Methodology Documents

[Patient Management](#) > [Appointments](#)

Filters My Filters

Available Data Sources Available Fields

Choose a data source Choose a field

Search Clear

Facility: **0033 - USAF ACADEMY - 10th MED GROUP-USAFA ACADEMY CO**

Data current as of 6/12/2013 22:11:15

| Scheduled Appts: Today's appointments | Start Date: 6/13/2013

Change page: 1 2 3 4 5 6 7 | Displaying page 1 of 7, items 1 to 100 of 678

Change page: 1 | Page size: 100

Enrollment Status	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt

CarePoint My Apps Welcome, Judy Rosen

Overview [Patient Management]

Patient Management > Appointments

Filters My Filters

Available Data Sources

dsAppointmentData (Primary)

Available Fields

Provider Group

- Choose a Field --
- Patient Name
- Appt Date
- Appt Type
- Appt Provider
- Provider Group**
- Reason for Appt
- Canceled
- PCM Name

Facility: 0117 - JOINT (AF) FSH - 59th MED WING-LACKLAND

Scheduled Appts: Today Appt Date: 4/15/2013 End Date: 4/15/2013

Change page: 1 2 3 4 5 6 7 8 9 | Page size: 100 | Items 1 to 100 of 1335

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider
				Ayala, Lauren	4/15/2013	07:00	EST	HAHN,KIMBERLY E
				Salinas, Angelique	4/15/2013	07:00	EST	WILLIAMS,MATTHEW T
				Bartlett, Robin	4/15/2013	07:00	EST	RAYOSCOLDING,ANTONIA N
				Barnes, Scottie	4/15/2013	07:00	EST	MAXWELL,VICTORIA

Proactive Care Management

- Make list of patients with overdue A1C with future appt
- Contact to get test done so results are at appt

Search criteria configuration:

AND/OR	(Selected Field	Operator	Value)	Delete
		dsAppointmentData.Overdue	Contains	A1C		<input type="button" value="Delete"/>
AND		dsAppointmentData.Appt Provider	Starts With	HANNAH		<input type="button" value="Delete"/>

Search

Facility: **0073 - KEESLER AFB - 81st MED GRP-KEESLER**

Scheduled Appts: | Start Date: | End Date:

Change page: | Displaying page 1 of 1, items 1 to 6 of 6
 Change page: | Page size:

Data Avail	PCM Continuity	Overdue Due	Notes	Patient Name	Appt Date	Appt Time	Appt Type	Appt Provider	Provider Group	Reason for Appt
				WOODCOCK,CHRIS	3/21/2013	13:30	EST	HANNAH,SCOTT	INT MED WHITE	f/u
				VAUGHN,FABIAN	3/23/2013	13:58	T-CON	HANNAH,SCOTT	INT MED WHITE	
				SCHULTZ,JAMES	3/23/2013	07:07	T-CON	HANNAH,SCOTT	INT MED WHITE	
				FLYNN,JANE	3/28/2013	14:39	T-CON	HANNAH,SCOTT	INT MED WHITE	
				AKINS,JENNIFER	3/29/2013	13:15	T-CON	HANNAH,SCOTT	INT MED WHITE	
				FLYNN,JANE	3/30/2013	16:00	EST	HANNAH,SCOTT	INT MED WHITE	

Could also add (... OR Overdue Contains LDL OR Due Contains A1c OR Due Contains LDL)



Can save the filters

Filters

My Filters

Name:

Description:

Publish: Private Search?

Set As Default?

Create

Name	Description	Publish Options	Default?
------	-------------	-----------------	----------

There are currently no saved filters for this report.

How to change Parent and Child DMIS locations on any patient list

Welcome, Judith Rosen ▾



Home > Dashboards Appt Widget  

MHSPHP Appointments

Facility: **0126 - BREMERTON - NH BREMERTON**

 Scheduled Appts: Today's appointments ▾ | Start Date: 4/23/2013  End Date: 4/23/2013

Change page: 1 2 3 4 5 6 | Displaying page 1 of 6, items 1 to 100 of 581

Change page: 1 | Page size: 100 ▾

Data	PCM	Overdue	Notes	Patient Name	Appt Date ▲	Appt Time	Appt Type
Avail	Continuity	Due					

- Click on the pencil if you would like to see data for more than one DMIS of the Parent Child group
- As of 4/22/13: DO NOT click pencil if you are not assigned to a parent-child DMIS location
 - The form opens with out ability to close and you would have to close the internet explorer to close the window and log in again



MHSPHP

Military Health System Population Health Portal

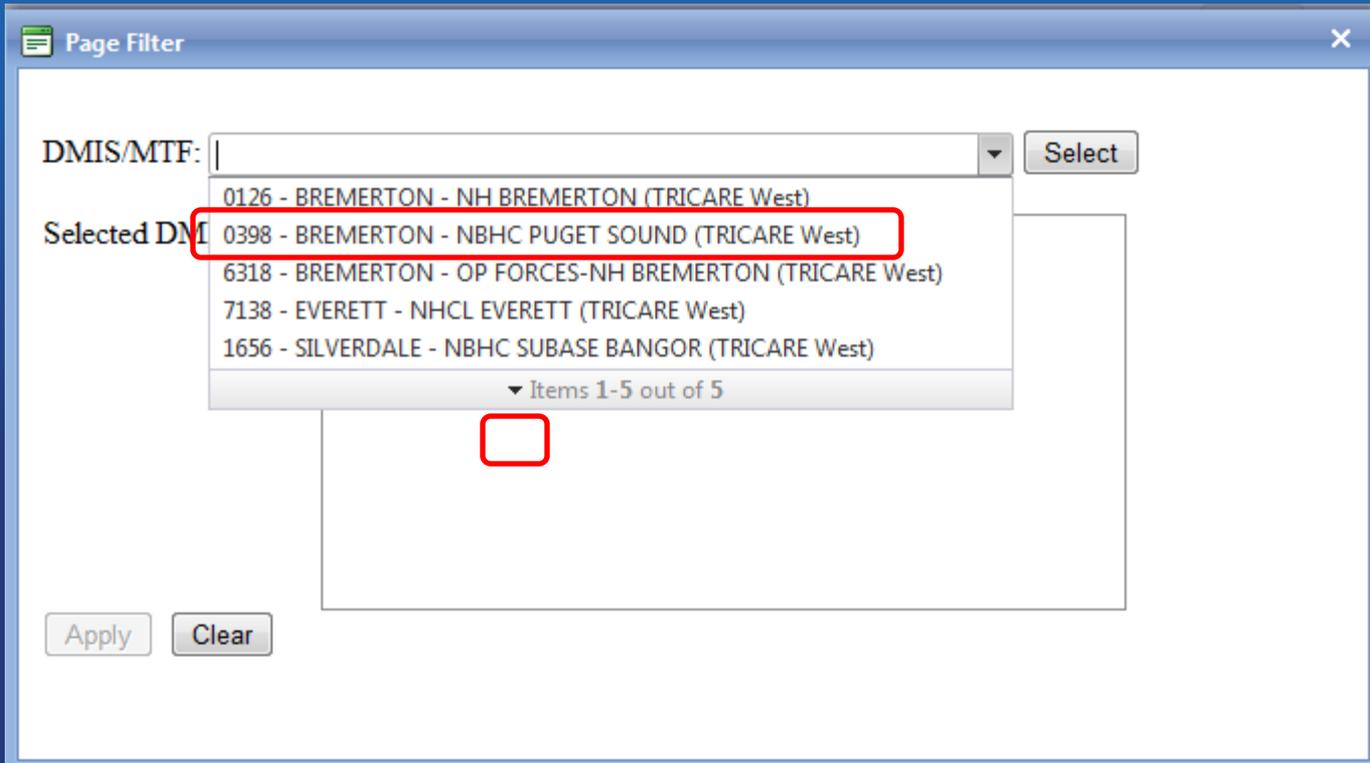
See options for selection

Page Filter ×

DMIS/MTF: ▼

Selected DMIS/MTF:

Select a location



Page Filter

DMIS/MTF: ▼

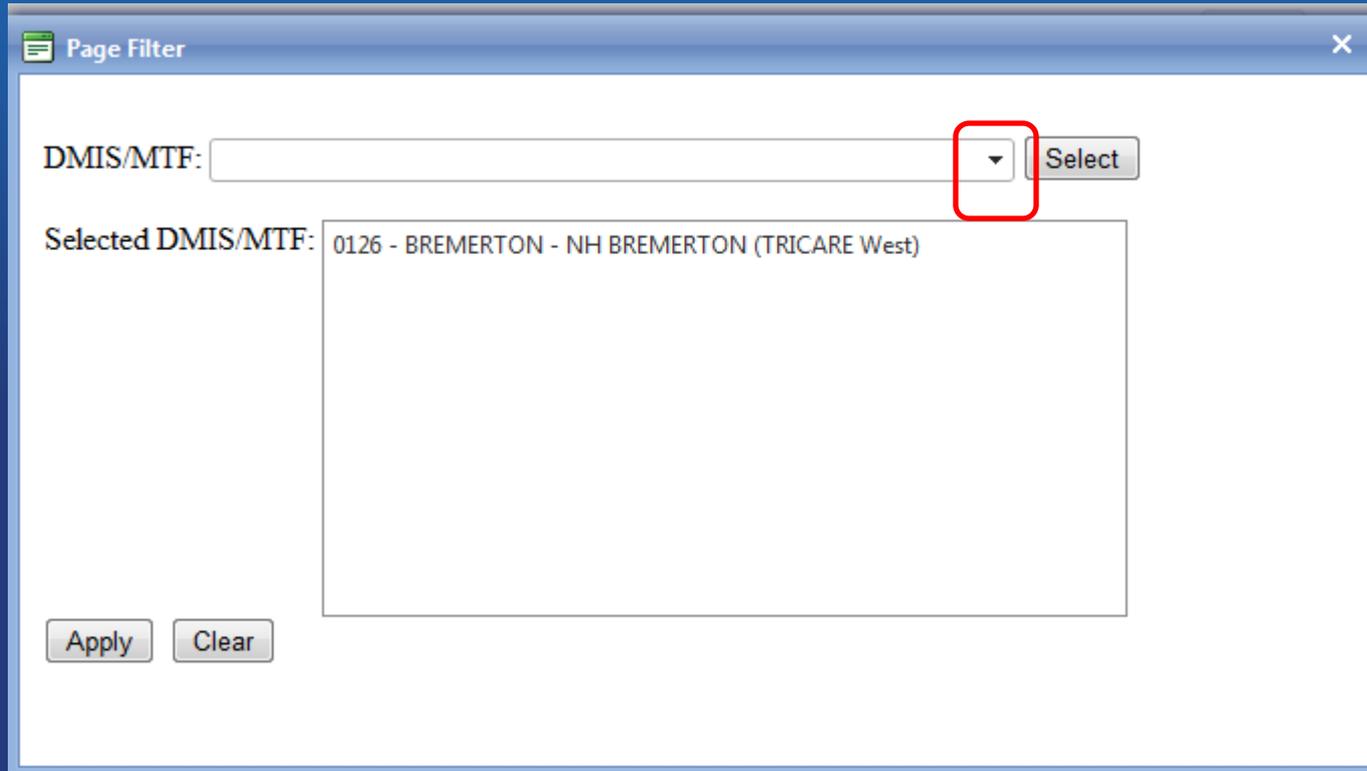
Selected DMIS/MTF:

- 0126 - BREMERTON - NH BREMERTON (TRICARE West)
- 0398 - BREMERTON - NBHC PUGET SOUND (TRICARE West)
- 6318 - BREMERTON - OP FORCES-NH BREMERTON (TRICARE West)
- 7138 - EVERETT - NHCL EVERETT (TRICARE West)
- 1656 - SILVERDALE - NBHC SUBASE BANGOR (TRICARE West)

▼ Items 1-5 out of 5

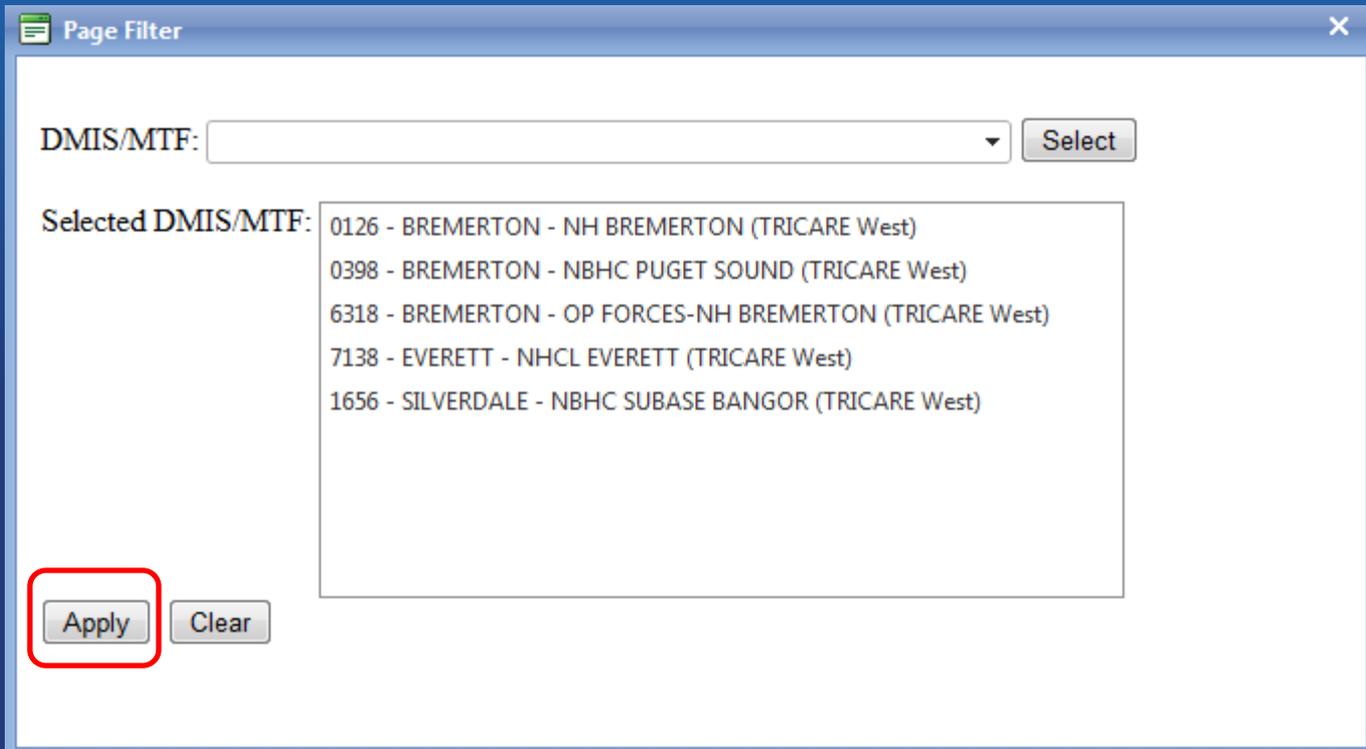
- Must click on lower arrow to display list
- Can only choose one location at a time (then click select)
- Adds to box after you click select

Select multiple locations



The screenshot shows a 'Page Filter' dialog box with a title bar containing a menu icon, the text 'Page Filter', and a close button. Inside the dialog, there is a label 'DMIS/MTF:' followed by a text input field. To the right of the input field is a dropdown arrow, which is highlighted with a red square, and a 'Select' button. Below this is a label 'Selected DMIS/MTF:' followed by a list box containing the text '0126 - BREMERTON - NH BREMERTON (TRICARE West)'. At the bottom left of the dialog are two buttons: 'Apply' and 'Clear'.

- Click dropdown arrow again and select another option
- Can select multiple (all) sites to add to box, but must do it one at a time



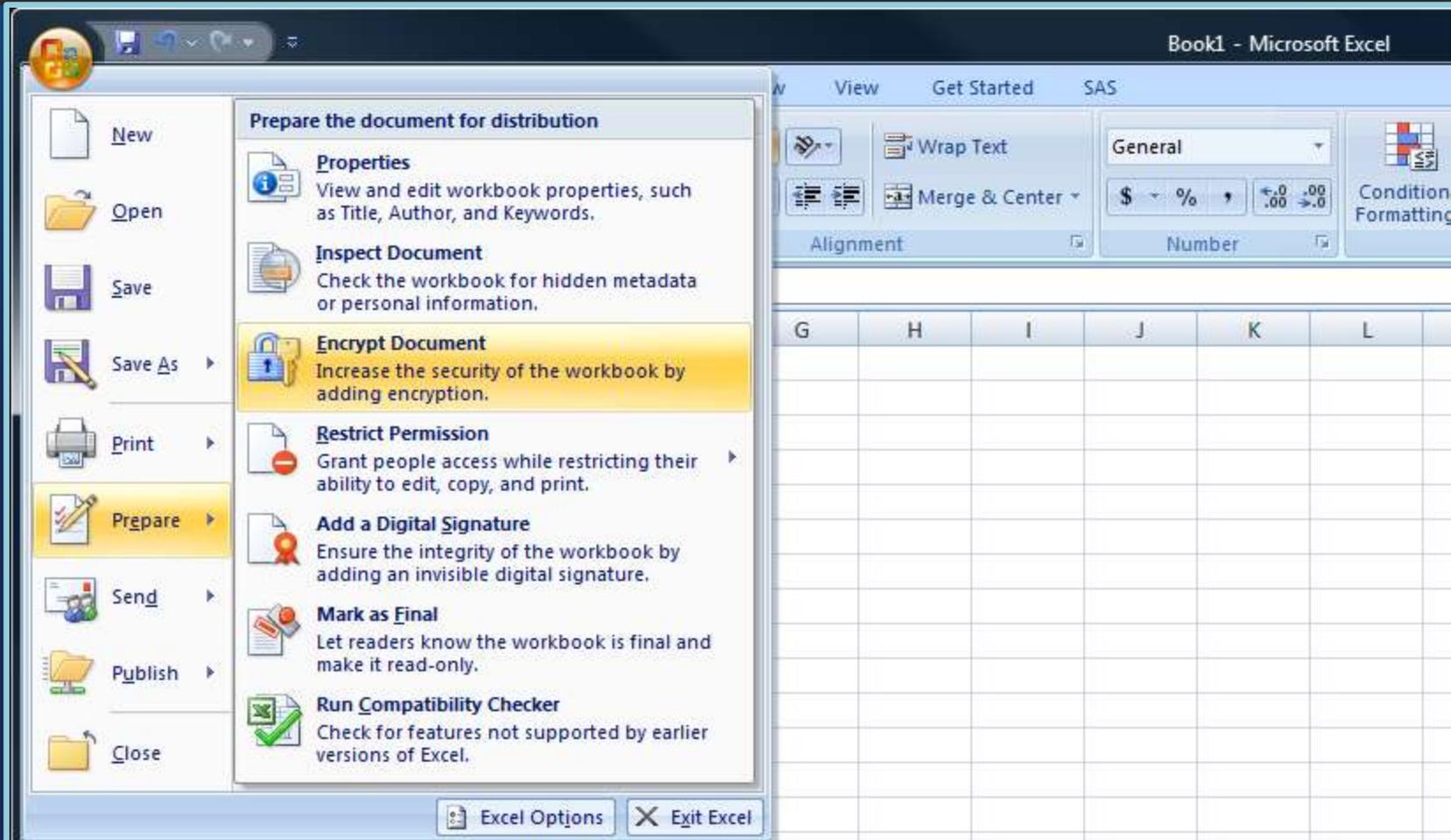
The screenshot shows a 'Page Filter' dialog box with a title bar containing a menu icon, the text 'Page Filter', and a close button. Inside the dialog, there is a label 'DMIS/MTF:' followed by an empty text input field and a 'Select' button. Below this is a label 'Selected DMIS/MTF:' followed by a list box containing five entries: '0126 - BREMERTON - NH BREMERTON (TRICARE West)', '0398 - BREMERTON - NBHC PUGET SOUND (TRICARE West)', '6318 - BREMERTON - OP FORCES-NH BREMERTON (TRICARE West)', '7138 - EVERETT - NHCL EVERETT (TRICARE West)', and '1656 - SILVERDALE - NBHC SUBASE BANGOR (TRICARE West)'. At the bottom left, there are two buttons: 'Apply' and 'Clear'. The 'Apply' button is highlighted with a red rectangular box.

- Click Apply when done and the patient list or Appointment widget currently being displayed will show all patients or appointments for those DMIS selections



- Safeguarding Personally Identifiable Information
 - http://iase.disa.mil/eta/pii/pii_module/pii_module/index.html
- Store this data encrypted and password protected
 - Safest kept on a network drive
- Do NOT store on thumbdrive, CD, DVD, or portable hard drive

How to encrypt Excel or Word Documents



The screenshot shows the Microsoft Excel 2010 interface. The title bar reads "Book1 - Microsoft Excel". The ribbon includes "View", "Get Started", and "SAS". The "Prepare" menu is open, showing options to "Prepare the document for distribution". The "Encrypt Document" option is highlighted in yellow. The ribbon also shows "Wrap Text", "Merge & Center", "General", "Number", "Alignment", and "Condition Formatting". The spreadsheet grid shows columns G through L.

Prepare the document for distribution

- Properties**
View and edit workbook properties, such as Title, Author, and Keywords.
- Inspect Document**
Check the workbook for hidden metadata or personal information.
- Encrypt Document**
Increase the security of the workbook by adding encryption.
- Restrict Permission**
Grant people access while restricting their ability to edit, copy, and print.
- Add a Digital Signature**
Ensure the integrity of the workbook by adding an invisible digital signature.
- Mark as Final**
Let readers know the workbook is final and make it read-only.
- Run Compatibility Checker**
Check for features not supported by earlier versions of Excel.

Excel Options Exit Excel



MHSPHP

Military Health System Population Health Portal

The remaining 26 slides are NOT required if you have already completed MHSPHP 90 minute training.

USER ENTERED DATA



- Purpose of patient lists is to standardize proactive care for patients with a condition or care need in common.
- Purpose of Exclusions are to identify patients who do not need the same standard of proactive care as everyone else with this condition or care need.

- Patient remains on list but shaded with  icon in status
 - Can choose to hide or display excluded patients
- Excluded patients remain in HEDIS—cannot alter HEDIS criteria
 - Will be removed from Medical Home metric if pt met all HEDIS denominator criteria
 - Exclusion impact metric when date entered matches “data current as of”
- Exclusions are attached to patient : stay with pt after PCS
- Exclusions other than death are measure specific
- Exclusions other than death expire after one year
- Exclusions expire after 12 months
 - Review annually: open exclusion then “Save” to extend for another year
 - If modified date not extended, exclusion will disappear after 1 year
 - If Exclusion is deleted, note will be added to pt that states pt was re-included



How to enter Exclusions

DIABETES

Change page: < 1 2 3 4 5 6 7 8 9 10 ... > | Display

Change page: | Page size:

Pending Entries	Notes	Status	Name
			<input type="text"/>
			Abbott Javier
			Acevedo Dean
			Adams Vicki

Legacy version:
Right Click on arrow in green box

	Abbott Javier	<input type="text"/>	30
	Acevedo Dean	<input type="text"/>	20
	Ali Cari	<input type="text"/>	20

- Open Patient Detail View
- Add / View Exclusion ←
- Add Test / Screening
- Add / View Notes
- View Locally Entered Patient Data Summary

3G version:
Right Click on row containing patient information

- Add / View Exclusions
- Add Test / Screening
- Add / View Notes

Locally Entered Exclusions Options

☰
✕
LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient is deceased ▼ Source: Death Certificate ▼

Date of Death: Patient is deceased 📅 7

Comments:
 Patient has been miscoded
 Measure is inappropriate clinically
 Chronic refusal
 Patient exclusively uses other health insurance for care

Save
New
Close

LOCALLY ENTERED EXCLUSIONS ✕

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Source:

Date of Death: int 7

Comments:

Death Certificate

Death Certificate

Family Contact

Commanding Officer

Attending Physician

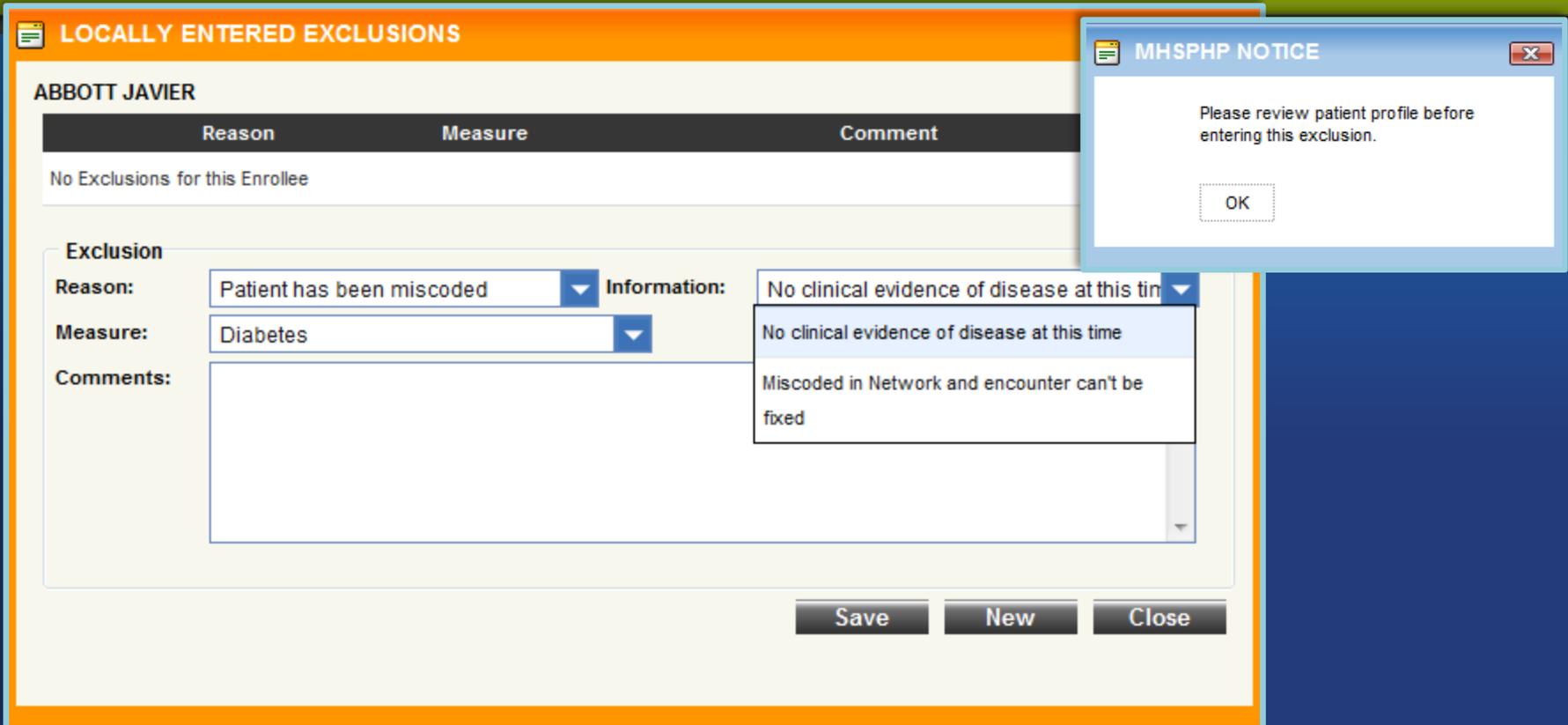
- Death applies to all measures
- Must select source of info and enter comment



Locally Entered Exclusions: Comments

- Must enter comment about why pt should be excluded
- Comment rules:
 - Use only Alpha or numeric characters
 - Limited to 100 characters and spaces

Locally Entered Exclusions: Miscoded



LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient has been miscoded Information: No clinical evidence of disease at this time

Measure: Diabetes

Comments:

Save New Close

MHSPHP NOTICE

Please review patient profile before entering this exclusion.

OK

- Must choose measure and select information reason
- In comment describe how confirmed miscoding-be sure you reviewed the patient details for the measure's (i.e. diabetes) encounters and medications



The provider should confirm that the patient does not have the condition. No note would be needed if you have a copy of the medical record from the date(s) where the diagnosis was made and there is no documentation of the condition-
-a copy of that could go in the paper medical record and you could refer to that in your comment.



Locally Entered Exclusion: Clinically Inappropriate

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Measure is inappropriate clinically **Information:** Screening is unsafe at this time

Measure: Diabetes

Comments:

- Screening is unsafe at this time
- Terminally ill
- Extreme frailty
- Presence of supervening condition
- Provider determination because of particular circumstance

Save **New** **Close**

Should always have a provider note in the medical record documenting this. This is a provider decision. The exclusion comment should point to this note.

Example:

35 y.o. with Pap + HPV 3 yrs ago: use this exclusion and in comment note pt had pap+HPV on _____(date); next needs screening on _____(date)

Locally Entered Exclusion: Chronic Refusal

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:

Measure:

Comments:

- Must include summary comment to reference AHLTA note where patient was counseled and refused to comply with medical advice

Pt should be counseled on risks and benefits of having and not having the recommended test. The pt then makes informed choice to refuse recommended test. The refusal should be documented in the record.

Pts who do not respond to calls, mailers or are repeated no-shows are not refusing the test. These pts could be scared, forgetful, lazy, lack understanding of the urgency, busy, etc. These are definitely challenging pts to connect with and motivate but should not be excluded from the list.

Locally Entered Exclusion: Other Health Insurance

LOCALLY ENTERED EXCLUSIONS

SMITH ANN

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient exclusively uses other health

Measure: Breast Cancer Screening

Comments:

Save New Close

Confirm with patient before selecting this exclusion and document in comments and medical record

Other Health Insurance: Guide for Use

This OHI exclusion is for patients who have a PCM outside of TRICARE who is managing their care and they desire to remain enrolled in your MTF. These patients do not seek care from your MTF and the only time you see them is for medications at the Pharmacy.



After Exclusion Entered

LOCALLY ENTERED EXCLUSIONS

ADAMS VICKI

Reason	Measure	Comment
Measure is inappropriate clinically	Diabetes	Terminal liver cancer

Add **Close**

Active List | Patient Detail

PAGE FILTER 

Facility: 0033 - USAF ACADEMY - 10th MED GROUP-USAF ACADEMY CO





 | Show Filters Yes No | Status | Exclusions

DIABETES

Change page: | Page size:

Change page: | Displaying page 1 of 51, Items 1 to 25 of 1273

Pending Entries	Notes	Status	Name	Sponsor SSN	FMP	DOB	Age	Gender	BenCat
			Abbott Javier	[REDACTED]	30	05/21/1949	61	F	RTFMLY
			Acevedo Dean	[REDACTED]	20	11/24/1951	58	M	RTAF
			Adams Vicki	[REDACTED]	20	04/24/1962	48	M	RTAF
			Aguilar Cedric	[REDACTED]	20	05/23/1930	80	M	RTAF
			Alexander Joy	[REDACTED]	20	12/16/1937	72	M	RTA
			Ali Cari	[REDACTED]	20	04/10/1938	72	M	RTAF
			Alvarez Benny	[REDACTED]	20	12/14/1935	74	M	RTAF
			Alvarez Otis	[REDACTED]	20	01/19/1943	67	M	RTAF
			Alvarez Roderick	[REDACTED]	20	10/29/1952	57	M	RTA
			Andrade Audrey	[REDACTED]	03	07/06/1994	16	M	ADFMLY

FOR OFFICIAL USE ONLY (FOUO) - Privacy Act of 1974 Applies

Active List | Patient Detail

PAGE FILTER

Facility: 0033 - USAF ACADEMY - 10th MED GROUP-USAFA ACADEMY CO

Show Filters Yes No | Status Show all | Exclusions Show all

EXCLUSIONS REPORTS

Change page: 1 | Displaying page 1 of 1, items 1 to 1 of 1
 Change page: 1 | Page size: 25

Pending Entries	Name	Sponsor SSN	PCM Name	Home Phone	Work Phone	Measure	Exclusion Reason	Excluded By	Modified Date
<input checked="" type="checkbox"/>	Adams Vicki	[REDACTED]	WAUGH JASON A			Diabetes	Measure is inappropriate clinically	judy.demo	10/11/2010

Change page: 1 | Displaying page 1 of 1, items 1 to 1 of 1
 Change page: 1 | Page size: 25

Exclusions Report (only available in Legacy as of 4/16/13) is only place where modified date displays.

The exclusion will disappear one year from this date. Renew exclusion prior to this date by re-opening exclusion and clicking save.



- Patients with an exclusion entered at a different MTF than currently enrolled will have an exclusion question icon as their status
- New MTF can confirm (save) the exclusion and the pt will then be excluded for 1 yr from review date
- New MTF can also delete the exclusion and exclusion status will disappear
- If the new MTF does nothing, the exclusion will remain with this icon until expires





Bottom line on exclusions

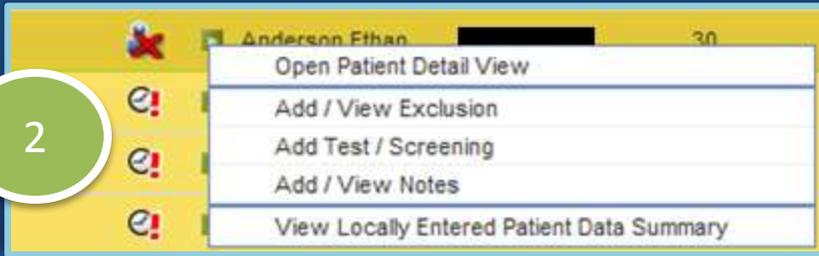
- Comment should briefly describe why exclusion reason selected
- Medical record must support exclusion
 - Could be auditable
- Click SAVE to exclude patient
- Exclusions stay with patient upon PCS—but will be flagged as entered at another MTF
- Exclusions expire 1 year from entry
- Anyone with patient level access can enter exclusion
- Exclusion report provides list of all exclusions with data entry source
- Exclusion patients are excluded from Medical Home metrics but remain in HEDIS metrics
- Exclusion patients are not included in action list counts on Legacy MHSPHP
Exclusions for chronic refusal, measure is inappropriate clinically or other health insurance will be included in disease prevalence counts in Overview page

How to change, renew or delete

1



2



3

LOCALLY ENTERED EXCLUSIONS

ANDERSON ETHAN

Reason	Measure	Comment
Measure is inappropriate clinically	Breast Cancer Screening	test comment....gender wrong in data. DEERS updated.

Exclusion

Reason: Information:

Measure:

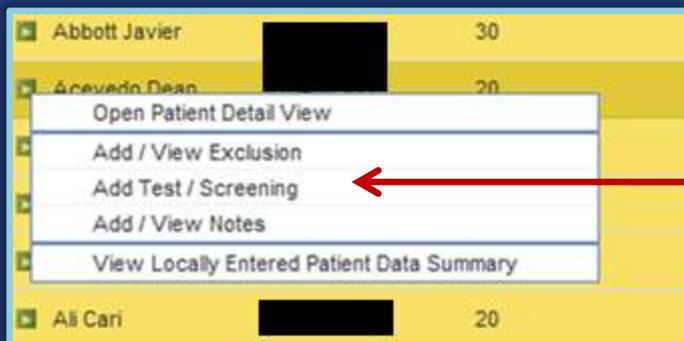
Comments:

Save Delete New Close

1. Select patient
2. Right click on patient in G3
3. Click on exclusion to open it. then change&/or save or delete



LOCALLY ENTERED DATA: ADD TEST OR SCREENING



Better to use the TSWF MHSPHP AIM form to capture tests from purchased care. See instructions for that purpose.



LOCALLY ENTERED DATA: NOTES

DIABETES

Change page: < 1 2 3 4 5 6 7 8 9 10 ... > | Display

Change page: | Page size:

Pending Entries	Notes	Status	Name
			Abbott Javier
			Acevedo Dean
			Adams Vicki

Legacy
MHSPHP
Right Click on
arrow in
green box

	Abbott Javier		30
	Acevedo Dean		20
<ul style="list-style-type: none"> Open Patient Detail View Add / View Exclusion Add Test / Screening Add / View Notes View Locally Entered Patient Data Summary 			
	All Cari		20

3G version:
Right Click on
row
containing
patient
information



Locally Entered Notes

LOCALLY ENTERED NOTES

BOWMAN LEROY

Add / View Notes

Measure:

- Asthma Meds
- Colon Cancer Screening
- Breast Cancer Screening
- Microalbumin
- High Utilizers
- Diabetes
- Generic Note

Comments:

Save Close

Measures options are limited to lists containing that patient

- Limited to 100 characters/spaces
- Only one note per list for each patient
- Generic note appears on ALL lists to include Quicklook
- Updates are typed over old notes—this is a tool for tracking, not for medical notes
 - Not legally binding: no date/time stamp, no signature; anyone can update/delete/change your note
- Delete notes when no longer needed

- DMjr3: FUP4/13 get labs b4 appt
- Translation:
 - Disease Manager-Judy Rosen (3 is number assigned as 3rd J.R. in the MTF—make sure your initials are unique)
 - Follow-up April 2013—call pt, schedule appt for April and have pt get labs done a week before so results are available at appt (and no need to contact with results after appt)



- PCS10/11 Charleston to Portsmouth:
joe.smith@us.navy.mil
- Translation:
 - Pt PCS'd in Oct 2011 to Portsmouth. Charleston can do DEERS check on pt in Nov to see if pt enrolled at new site. If not, send friendly reminder to enroll family at new location

Update Notes

DIABETES

Change page: 1 2 3 4 5 6 7 8 9 10 ... | Display

Change page: 1 | Page size: 25

Pending Entries	Notes	Status	Name

Abbott Javier

Acevedo Dean

Right Click on arrow in green box

Abbott Javier		30
Acevedo Dean		20
Open Patient Detail View		
Add / View Exclusion		
Add Test / Screening		
Add / View Notes		
View Locally Entered Patient Data Summary		
All Cari		20

LOCALLY ENTERED NOTES

ANDERSEN KATIE

Add / View Notes

Measure:

- Dyslipidemia
- Microalbumin
- High Utilizers
- Diabetes
- Cardiovascular Disease Risk

Comments:

this is for disease management or patient tracking notes. NOT A MEDICAL RECORD

Submit Delete Cancel

Just open note and edit as desired.